



Customisable Fault and Performance Monitoring Across Multiple Clouds

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Context



Multiple datacentres in multiple geographical regions

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There is a need for continuous monitoring the health of the infrastructure against faults and performance degradation

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A large amount of heterogeneous monitoring data is produced

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Cloud Providers require an aggregated single picture of the monitored system's health

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Cloud Providers require an aggregated single picture of the monitored system's health



Both Cloud infrastructures and Service Level Objectives evolves over time


Our Goal



*Design a highly
customisable fault
and performance
monitoring tool for
multi-Cloud
systems*

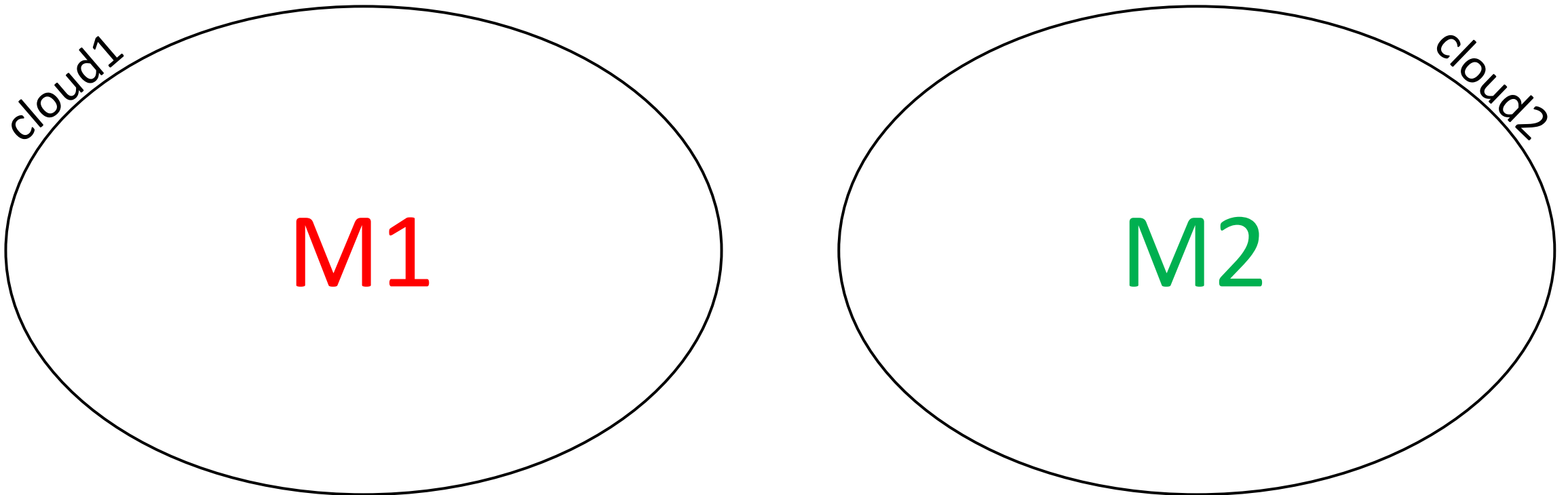


Presenting CLOUDWATCHER

- CLOUDWATCHER aims at **monitoring customised health metrics** of **multi-Cloud** systems.
 - It provides **configurable SLO alerts**.
 - It is **extensible** to accommodate further metrics.
 - It offers a **declarative management**.
 - It is freely available at:
<https://github.com/di-unipi-socc/cloudWatcher>
- 

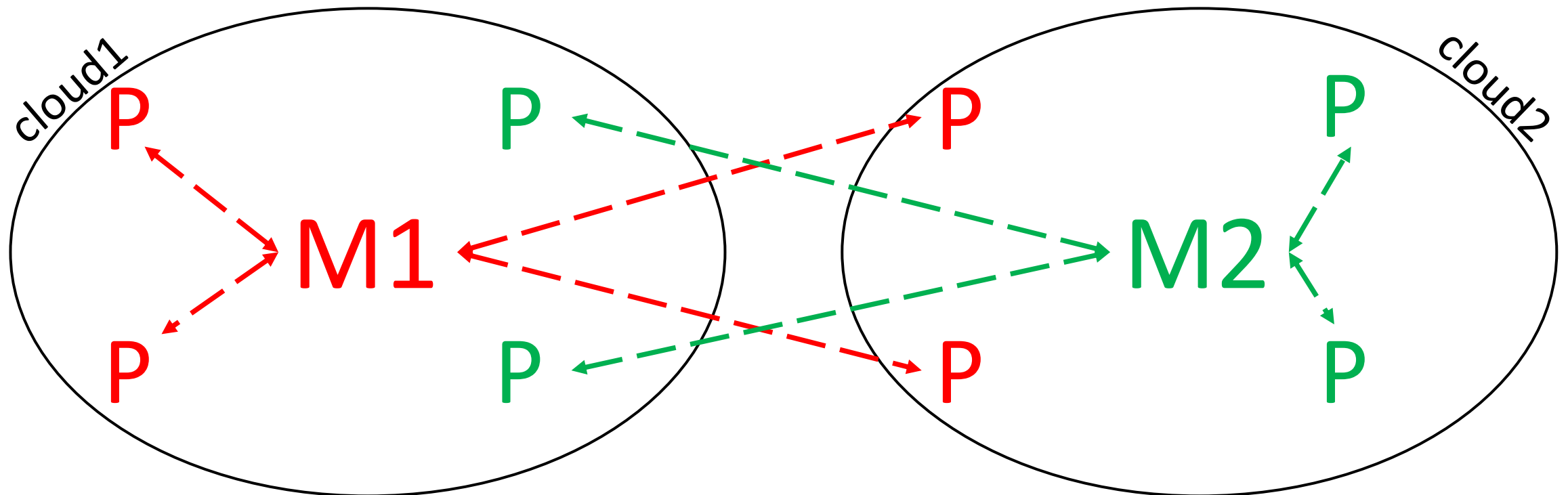
CLOUDWATCHER's Design

- CLOUDWATCHER relies on a set of **Managers**, deployed in each DC to be monitored



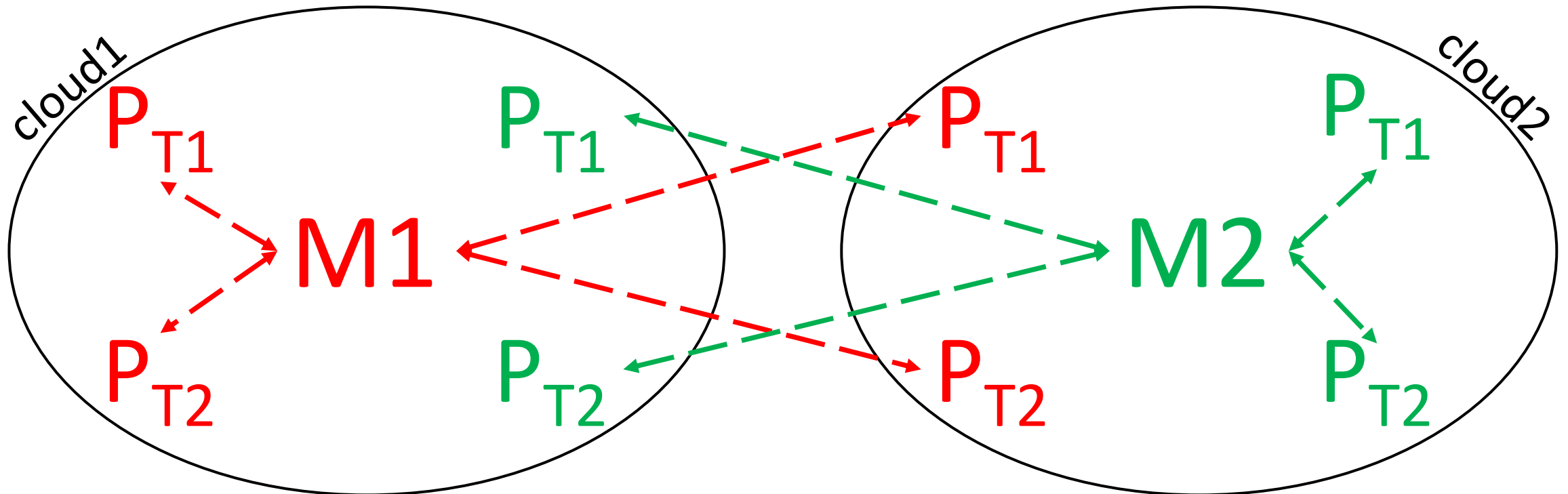
CLOUDWATCHER's Design

- CLOUDWATCHER relies on a set of **Managers**, deployed in each DC to be monitored
- Managers exploit some **dedicated VMs**, called **Probes**, deployed across all DCs



CLOUDWATCHER's Design

- CLOUDWATCHER relies on a set of **Managers**, deployed in each DC to be monitored
- Managers exploit some **dedicated VMs**, called **Probes**, deployed across all DCs
- **Probes** run in **different types**, according to the VM flavour, OS and **purpose**



Managers & Probes

Managers

Each Manager constructs its view of the monitored system by **creating, interacting** and **deleting its Probes.**



Managers & Probes

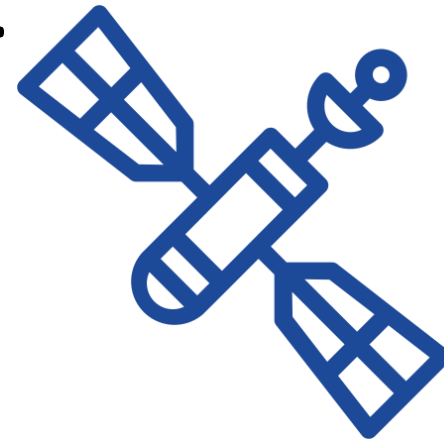
Managers

Each Manager constructs its view of the monitored system by **creating, interacting and deleting its Probes.**



Probes

Probes are **periodically queried** by their **Manager** to **collect** data on **failures** and **performance**, they can also carry out their **own activities.**



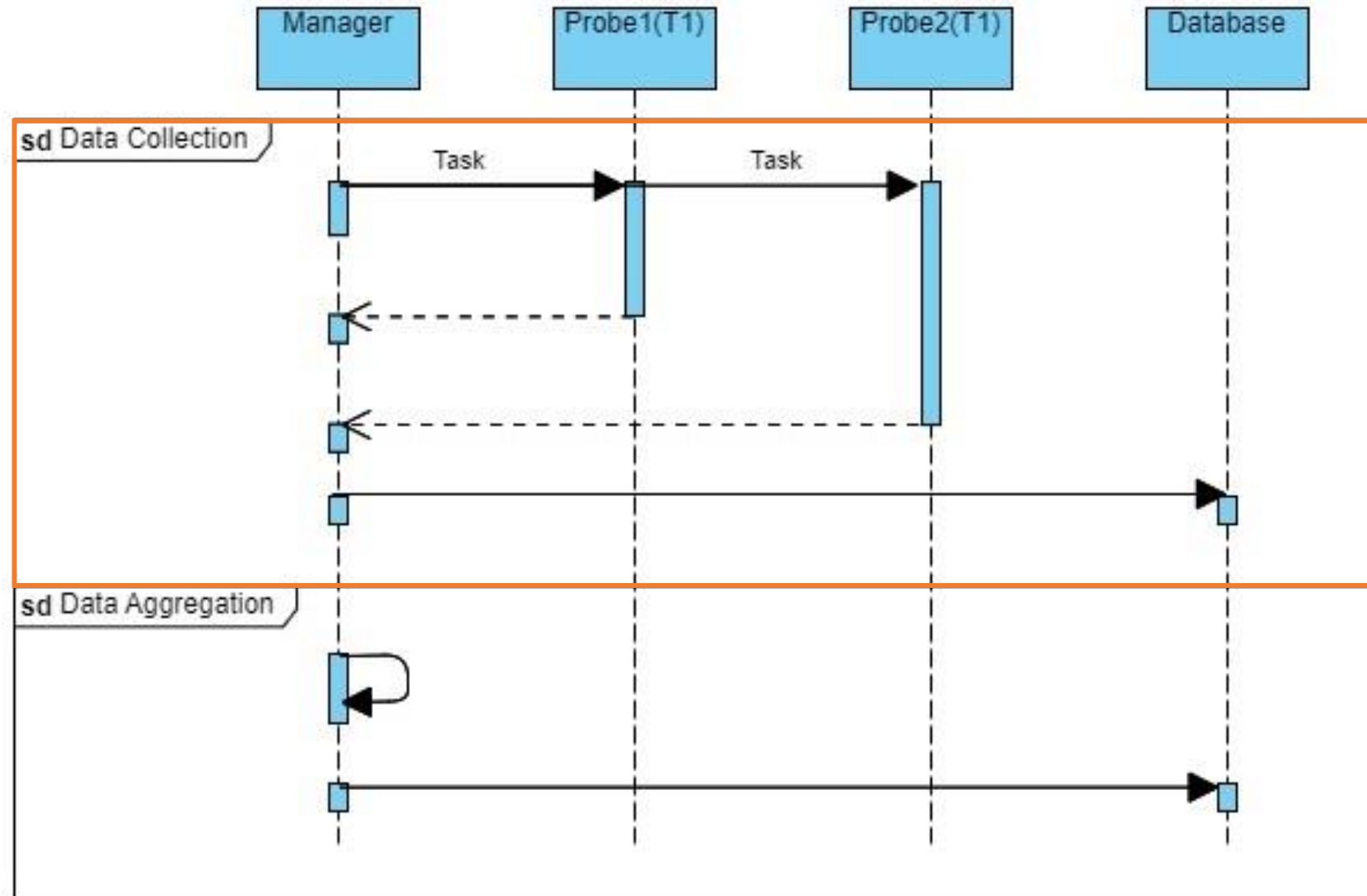


Tasks

- **Interactions** between a **Manager** and a **Probe** occur through **Tasks**.
- A **Task** is a particular **activity initiated** by a **Manager** to **collect monitoring data**.
- The **sequence** of **Tasks** to execute is **determined** by the **Probe type**.
- Each **Manager** works in **parallel** and **independently** from the **others**.

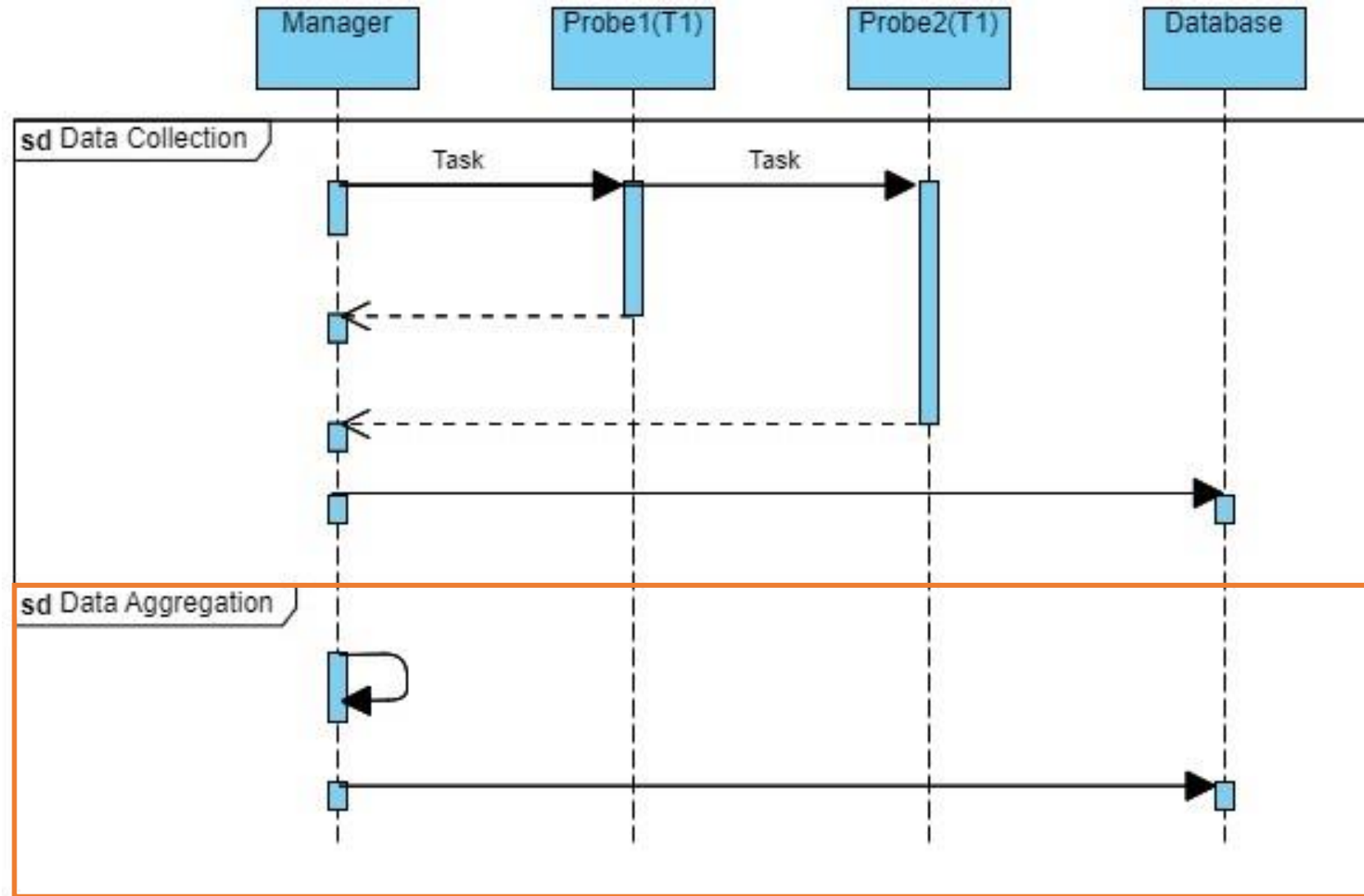
Data Collection Phase

- **Managers** execute the **Task collection activity** gathering the **relevant information**.
- This phase is performed in **parallel** and **independently** for all the controlled **Probes**.



Data Aggregation Phase

The **collected data** are **aggregated** based on a **Task's aggregation policy**.



machines.json

Enables **declarative management** of Probes and Tasks

```
{
  "keypairs": {"socc": {"public_key": KEY, "key_filename": PATH_TO_PEM_FILE, "user": "ubuntu"}},
  "security_groups": {
    "CloudWatcher-sec-group": {
      "description": "CloudWatcher security group",
      "rules": [{
        "protocol": "TCP",
        "port_range_min": 22,
        "port_range_max": 22,
        "remote_ip_prefix": "0.0.0.0/0",
        "direction": "ingress",
        "ethertype": "IPv4"}]},
    "tokens":{"<BASEPATH>": "/home/ubuntu/cloudWatcher"},
    "machines": {
      "cw-probe-small-20": {
        "image": "Ubuntu 20.04 - GARR",
        "specs": {"vcpus": 1, "ram": 6000, "disk": 20},
        "key_name": "socc",
        "network": "default",
        "security_groups": ["CloudWatcher-sec-group"],
        "scripts": {"setup": ["sudo apt update","sudo apt -f install -y"]},
        "files": [{"source": "./key.pem", "destination": "<BASEPATH>/key.pem"}],
        "tasks": [[{
          "name": "network",
          "function": {"name": "probe_network"},
          "aggregate": {
            "name": "aggregate_network",
            "slo":{
              "latency":{"avg": {"max": 5}},
              "bandwidth":{
                "upload":{"avg": {"min": [[500000000, "WARNING"], [2000000000, "CRITICAL"]]}},
                "download":{"avg": {"max": [[500000000, "WARNING"], [2000000000, "CRITICAL"]]}}}
            }
          }
        }],
        "args": [],
        "setup": ["sudo apt install -y iperf3","sudo iperf3 -s -D"]],}]},
}
```

Keypairs

- For each keypair:
 - Pair identifier
 - Public key
 - Path to .pem file
 - SSH username

```
{
  "keypairs": {
    "socc": {
      "public_key": KEY,
      "key_filename": PATH_TO_PEM_FILE,
      "user": "ubuntu"
    }
  },
  "security_groups": {
    "CloudWatcher-sec-group": {
      "description": "CloudWatcher security group",
      "rules": [
        {
          "protocol": "TCP",
          "port_range_min": 22,
          "port_range_max": 22,
          "remote_ip_prefix": "0.0.0.0/0",
          "direction": "ingress",
          "ethertype": "IPv4"
        }
      ]
    }
  },
  "tokens": {
    "<BASEPATH>": "/home/ubuntu/cloudWatcher"
  },
  "machines": {
    "cw-probe-small-20": {
      "image": "Ubuntu 20.04 - GARR",
      "specs": {
        "vcpus": 1,
        "ram": 6000,
        "disk": 20
      },
      "key_name": "socc",
      "network": "default",
      "security_groups": ["CloudWatcher-sec-group"],
      "scripts": {
        "setup": ["sudo apt update", "sudo apt -f install -y"]
      },
      "files": [
        {
          "source": "./key.pem",
          "destination": "<BASEPATH>/key.pem"
        }
      ],
      "tasks": [
        {
          "name": "network",
          "function": {
            "name": "probe_network"
          },
          "aggregate": {
            "name": "aggregate_network",
            "slo": {
              "latency": {
                "avg": {
                  "max": 5
                }
              },
              "bandwidth": {
                "upload": {
                  "avg": {
                    "min": [
                      [500000000, "WARNING"],
                      [2000000000, "CRITICAL"]
                    ]
                  }
                },
                "download": {
                  "avg": {
                    "max": [
                      [500000000, "WARNING"],
                      [2000000000, "CRITICAL"]
                    ]
                  }
                }
              }
            }
          }
        }
      ],
      "args": [],
      "setup": ["sudo apt install -y iperf3", "sudo iperf3 -s -D"]
    }
  }
}
```

Security Groups

- For security groups:
 - Group identifier
 - Description
 - Rules
 - Protocol
 - Port range
 - Remote IP prefix
 - Direction
 - Ethertype

```
{
  "keypairs": {
    "socc": {
      "public_key": KEY,
      "key_filename": PATH_TO_PEM_FILE,
      "user": "ubuntu"
    }
  },
  "security_groups": {
    "CloudWatcher-sec-group": {
      "description": "CloudWatcher security group",
      "rules": [
        {
          "protocol": "TCP",
          "port_range_min": 22,
          "port_range_max": 22,
          "remote_ip_prefix": "0.0.0.0/0",
          "direction": "ingress",
          "ethertype": "IPv4"
        }
      ]
    }
  },
  "tokens": {
    "<BASEPATH>": "/home/ubuntu/cloudWatcher"
  },
  "machines": {
    "cw-probe-small-20": {
      "image": "Ubuntu 20.04 - GARR",
      "specs": {
        "vcpus": 1,
        "ram": 6000,
        "disk": 20
      },
      "key_name": "socc",
      "network": "default",
      "security_groups": ["CloudWatcher-sec-group"],
      "scripts": {
        "setup": ["sudo apt update", "sudo apt -f install -y"]
      },
      "files": [
        {
          "source": "./key.pem",
          "destination": "<BASEPATH>/key.pem"
        }
      ],
      "tasks": [
        {
          "name": "network",
          "function": {
            "name": "probe_network"
          },
          "aggregate": {
            "name": "aggregate_network",
            "slo": {
              "latency": {
                "avg": {
                  "max": 5
                }
              },
              "bandwidth": {
                "upload": {
                  "avg": {
                    "min": [
                      [500000000, "WARNING"],
                      [2000000000, "CRITICAL"]
                    ]
                  }
                },
                "download": {
                  "avg": {
                    "max": [
                      [500000000, "WARNING"],
                      [2000000000, "CRITICAL"]
                    ]
                  }
                }
              }
            }
          }
        }
      ],
      "args": [],
      "setup": ["sudo apt install -y iperf3", "sudo iperf3 -s -D"]
    }
  }
}
```

Tokens

- Tokens are variables to use inside *machine.json*

```
{
  "keypairs": {
    "socc": {
      "public_key": KEY,
      "key_filename": PATH_TO_PEM_FILE,
      "user": "ubuntu"
    }
  },
  "security_groups": {
    "CloudWatcher-sec-group": {
      "description": "CloudWatcher security group",
      "rules": [
        {
          "protocol": "TCP",
          "port_range_min": 22,
          "port_range_max": 22,
          "remote_ip_prefix": "0.0.0.0/0",
          "direction": "ingress",
          "ethertype": "IPv4"
        }
      ]
    }
  },
  "tokens": {
    "<BASEPATH>": "/home/ubuntu/cloudWatcher"
  },
  "machines": {
    "cw-probe-small-20": {
      "image": "Ubuntu 20.04 - GARR",
      "specs": {
        "vcpus": 1,
        "ram": 6000,
        "disk": 20
      },
      "key_name": "socc",
      "network": "default",
      "security_groups": ["CloudWatcher-sec-group"],
      "scripts": {
        "setup": ["sudo apt update", "sudo apt -f install -y"]
      },
      "files": [
        {
          "source": "./key.pem",
          "destination": "<BASEPATH>/key.pem"
        }
      ],
      "tasks": [
        [
          {
            "name": "network",
            "function": {
              "name": "probe_network"
            },
            "aggregate": {
              "name": "aggregate_network",
              "slo": {
                "latency": {
                  "avg": {
                    "max": 5
                  }
                },
                "bandwidth": {
                  "upload": {
                    "avg": {
                      "min": [
                        [500000000, "WARNING"],
                        [2000000000, "CRITICAL"]
                      ]
                    }
                  },
                  "download": {
                    "avg": {
                      "max": [
                        [500000000, "WARNING"],
                        [2000000000, "CRITICAL"]
                      ]
                    }
                  }
                }
              }
            }
          ]
        ]
      ],
      "args": [],
      "setup": ["sudo apt install -y iperf3", "sudo iperf3 -s -D"]
    }
  }
}
```

Probe Types

- For each Probe Type:
 - VM flavour and OS
 - Local files to export in the VM
 - Keypair identifier
 - Security Groups
 - List of **named scripts**
 - List of **scenarios**
 - Each **scenario** is a **list of Tasks**

```
{
  "keypairs": {
    "socc": {
      "public_key": KEY,
      "key_filename": PATH_TO_PEM_FILE,
      "user": "ubuntu"
    }
  },
  "security_groups": {
    "CloudWatcher-sec-group": {
      "description": "CloudWatcher security group",
      "rules": [
        {
          "protocol": "TCP",
          "port_range_min": 22,
          "port_range_max": 22,
          "remote_ip_prefix": "0.0.0.0/0",
          "direction": "ingress",
          "ethertype": "IPv4"
        }
      ]
    }
  },
  "tokens": {
    "<BASEPATH>": "/home/ubuntu/cloudWatcher"
  },
  "machines": {
    "cw-probe-small-20": {
      "image": "Ubuntu 20.04 - GARR",
      "specs": {
        "vcpus": 1,
        "ram": 6000,
        "disk": 20
      },
      "key_name": "socc",
      "network": "default",
      "security_groups": ["CloudWatcher-sec-group"],
      "scripts": {
        "setup": ["sudo apt update", "sudo apt -f install -y"]
      },
      "files": [
        {
          "source": "./key.pem",
          "destination": "<BASEPATH>/key.pem"
        }
      ],
      "tasks": [
        {
          "name": "network",
          "function": {
            "name": "probe_network"
          },
          "aggregate": {
            "name": "aggregate_network",
            "slo": {
              "latency": {
                "avg": {
                  "max": 5
                }
              },
              "bandwidth": {
                "upload": {
                  "avg": {
                    "min": [
                      [500000000, "WARNING"],
                      [2000000000, "CRITICAL"]
                    ]
                  }
                },
                "download": {
                  "avg": {
                    "max": [
                      [500000000, "WARNING"],
                      [2000000000, "CRITICAL"]
                    ]
                  }
                }
              }
            }
          }
        }
      ],
      "args": [],
      "setup": ["sudo apt install -y iperf3", "sudo iperf3 -s -D"]
    }
  }
}
```

Tasks

- For each Task:
 - Task identifier
 - **Data collection function**
 - **Aggregation Policy**
 - Optional Input Arguments
 - Further **setup commands**
 - Set of **SLOs**

```
{
  "keypairs": {
    "socc": {
      "public_key": KEY,
      "key_filename": PATH_TO_PEM_FILE,
      "user": "ubuntu"
    }
  },
  "security_groups": {
    "CloudWatcher-sec-group": {
      "description": "CloudWatcher security group",
      "rules": [
        {
          "protocol": "TCP",
          "port_range_min": 22,
          "port_range_max": 22,
          "remote_ip_prefix": "0.0.0.0/0",
          "direction": "ingress",
          "ethertype": "IPv4"
        }
      ]
    }
  },
  "tokens": {
    "<BASEPATH>": "/home/ubuntu/cloudWatcher"
  },
  "machines": {
    "cw-probe-small-20": {
      "image": "Ubuntu 20.04 - GARR",
      "specs": {
        "vcpus": 1,
        "ram": 6000,
        "disk": 20
      },
      "key_name": "socc",
      "network": "default",
      "security_groups": ["CloudWatcher-sec-group"],
      "scripts": {
        "setup": ["sudo apt update", "sudo apt -f install -y"]
      },
      "files": [
        {
          "source": "./key.pem",
          "destination": "<BASEPATH>/key.pem"
        }
      ],
      "tasks": [
        [
          {
            "name": "network",
            "function": {
              "name": "probe_network"
            },
            "aggregate": {
              "name": "aggregate_network",
              "slo": {
                "latency": {
                  "avg": {
                    "max": 5
                  }
                },
                "bandwidth": {
                  "upload": {
                    "avg": {
                      "min": [
                        [500000000, "WARNING"],
                        [2000000000, "CRITICAL"]
                      ]
                    }
                  },
                  "download": {
                    "avg": {
                      "max": [
                        [500000000, "WARNING"],
                        [2000000000, "CRITICAL"]
                      ]
                    }
                  }
                }
              }
            },
            "args": [],
            "setup": ["sudo apt install -y iperf3", "sudo iperf3 -s -D"]
          }
        ]
      ]
    }
  }
}
```

SLOs

- A SLO is a **dictionary**. For each **attribute** it is possible to specify:
 - Minimum/maximum value, or
 - Set of **thresholds**, each of them associated with a **severity label**

```
{
  "keypairs": {
    "socc": {
      "public_key": KEY,
      "key_filename": PATH_TO_PEM_FILE,
      "user": "ubuntu"
    }
  },
  "security_groups": {
    "CloudWatcher-sec-group": {
      "description": "CloudWatcher security group",
      "rules": [
        {
          "protocol": "TCP",
          "port_range_min": 22,
          "port_range_max": 22,
          "remote_ip_prefix": "0.0.0.0/0",
          "direction": "ingress",
          "ethertype": "IPv4"
        }
      ]
    }
  },
  "tokens": {
    "<BASEPATH>": "/home/ubuntu/cloudWatcher"
  },
  "machines": {
    "cw-probe-small-20": {
      "image": "Ubuntu 20.04 - GARR",
      "specs": {
        "vcpus": 1,
        "ram": 6000,
        "disk": 20
      },
      "key_name": "socc",
      "network": "default",
      "security_groups": ["CloudWatcher-sec-group"],
      "scripts": {
        "setup": ["sudo apt update", "sudo apt -f install -y"]
      },
      "files": [
        {
          "source": "./key.pem",
          "destination": "<BASEPATH>/key.pem"
        }
      ],
      "tasks": [
        {
          "name": "network",
          "function": {
            "name": "probe_network"
          },
          "aggregate": {
            "name": "aggregate_network",
            "slo": {
              "latency": {
                "avg": {
                  "max": 5
                }
              },
              "bandwidth": {
                "upload": {
                  "avg": {
                    "min": [
                      [500000000, "WARNING"],
                      [2000000000, "CRITICAL"]
                    ]
                  }
                },
                "download": {
                  "avg": {
                    "max": [
                      [500000000, "WARNING"],
                      [2000000000, "CRITICAL"]
                    ]
                  }
                }
              }
            }
          }
        }
      ],
      "args": [],
      "setup": ["sudo apt install -y iperf3", "sudo iperf3 -s -D"]
    }
  }
}
```

Control Panel

Task probe->time

Manager cloudWatcher-manager_garr-ct1_0

Cloud-Probe garr-pa1->cw-probe-small-20

Start 24/09/2022

End 24/09/2022

Last Report

Timestamp
25/9/2022, 12:57:22

Origin
cloudWatcher-manager_garr-ct1_0

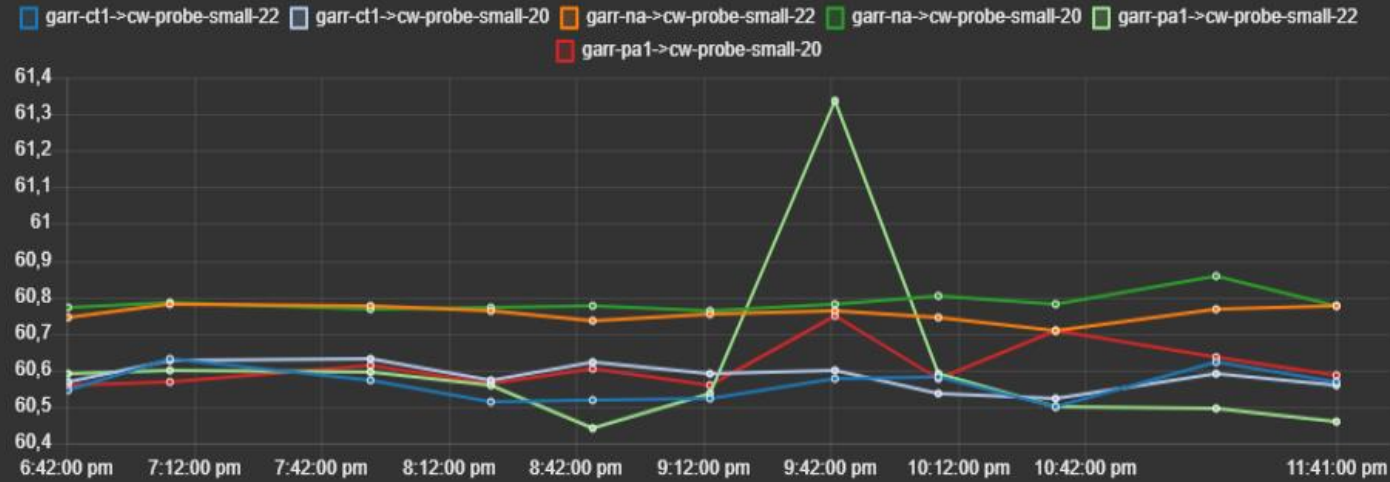
[garr-pa1->cw-probe-small-20] probe->time
60.99969398975372



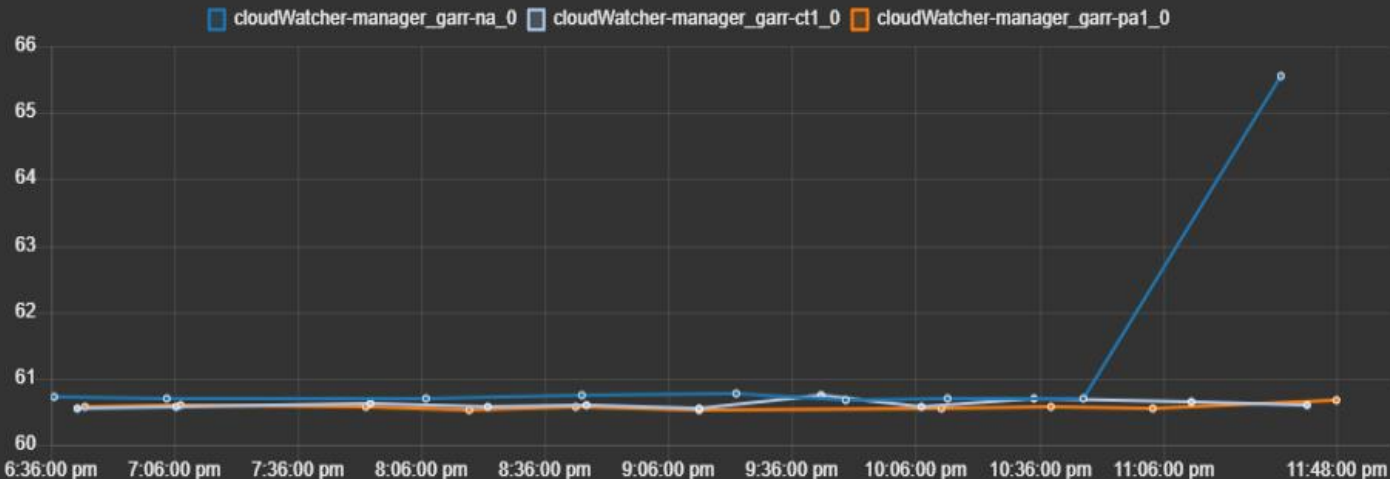
Task History

Task **probe->time** in **garr-pa1->cw-probe-small-20** for **cloudWatcher-manager_garr-ct1_0** [24/9/2022 - 24/9/2022]

by Cloud-Probe



by Manager



SLA Violations

- [garr-pa1->cw-probe-small-20] probe
 - @ 24/9/2022, 21:43:02
 - time->severity: WARNING
 - time->value: 61.1513428688
 - time->max: 61
 - source: cloudWatcher-probe-small-20
 - from cloudWatcher-manager_garr



cloudWatcher

SLA Violation @ [garr-na->cw-probe-small-20] network

- bandwidth->upload->severity: WARNING
- bandwidth->upload->value: 951808703.5889693
- bandwidth->upload->min: 1000000000
- bandwidth->download->severity: WARNING
- bandwidth->download->value: 951433518.0614996
- bandwidth->download->min: 1000000000
- source: cloudWatcher-probe_garr-ct1/0_1_garr-na_cw-probe-small-20

Origin: cloudWatcher-manager_garr-ct1_0

Timestamp: 25/9/2022, 12:57:22

👁 2 14:57

cloudWatcher

SLA Violation @ [garr-pa1->cw-probe-small-20] probe

- time->severity: WARNING
- time->value: 61.26642394065857
- time->max: 61
- source: cloudWatcher-probe_garr-ct1/0_2_garr-pa1_cw-probe-small-20

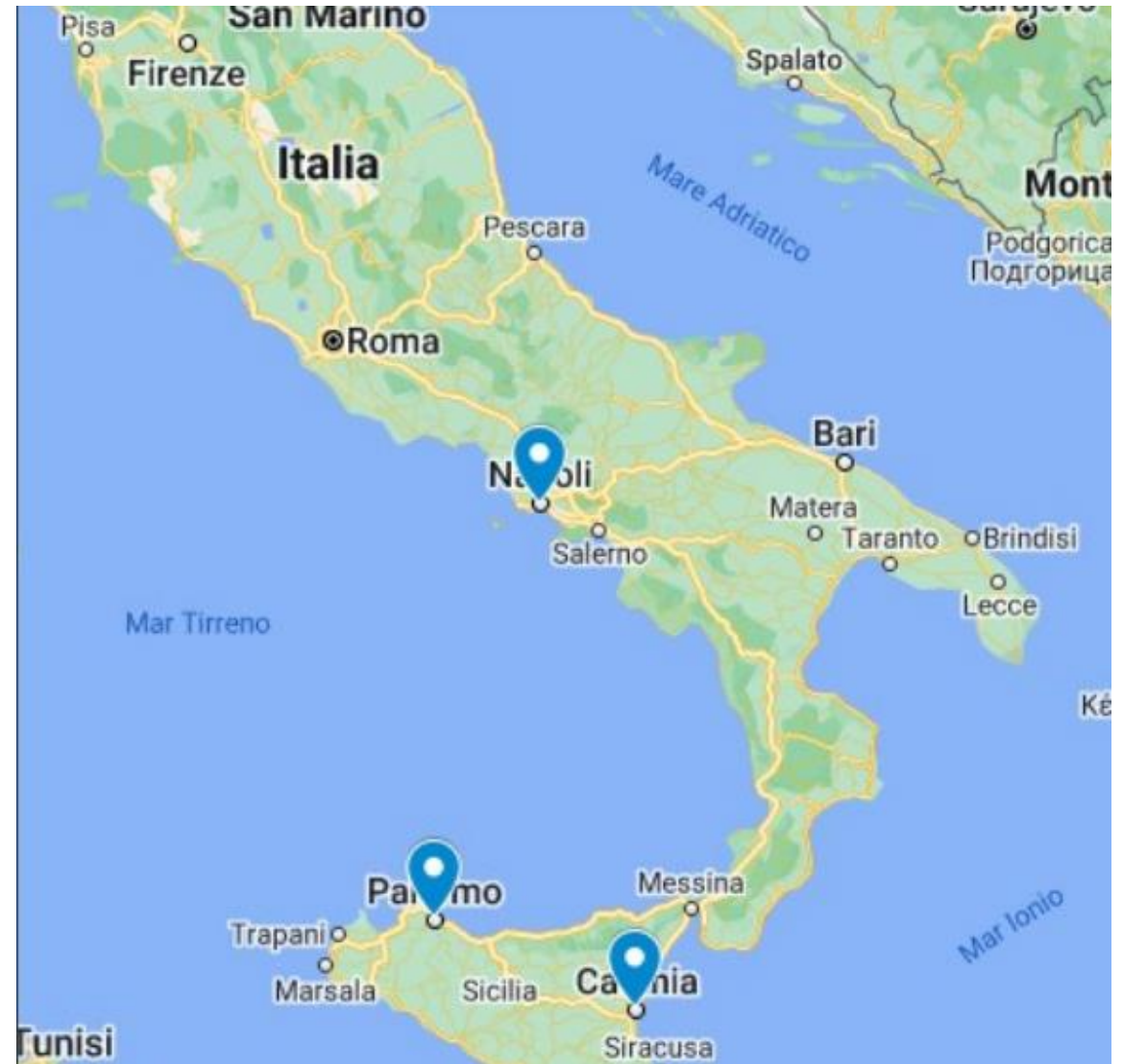
Origin: cloudWatcher-manager_garr-ct1_0

Timestamp: 25/9/2022, 12:57:22

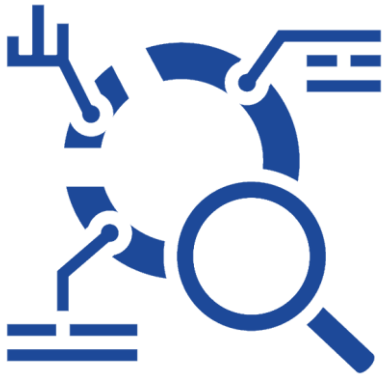
👁 2 14:57

Use Case

- We deployed CLOUDWATCHER on the Cloud of the Italian Research and Education Network Consortium (GARR).
- We employed a total of **3 overlay networks** and **12 probes per Manager**.
- We monitored the:
 - **VM disks I/O performance;**
 - **network latency and bandwidth;**
 - **average time and success rate of SSH requests** to the VMs, and
 - **average time and success rate to create, configure and delete VMs.**



Future Work

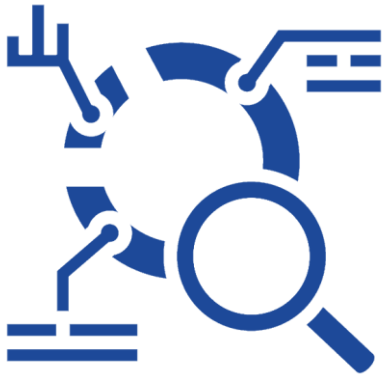


Data Analysis Pipeline

Future Work



Large Scale Assessment

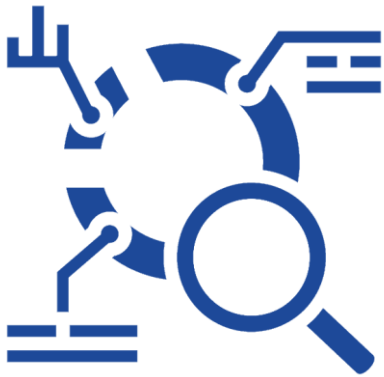


Data Analysis Pipeline

Future Work



Large Scale Assessment



Data Analysis Pipeline

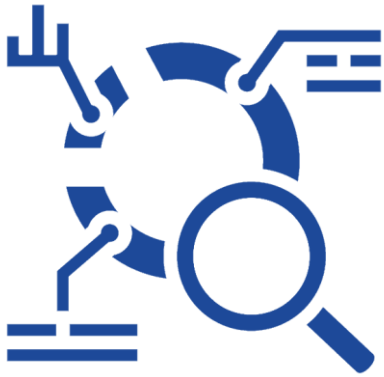


Comparison with
Other Monitoring Tools

Future Work



Large Scale Assessment



Data Analysis Pipeline



Comparison with
Other Monitoring Tools



Cloud-Edge Applicability



Customisable Fault and Performance Monitoring Across Multiple Clouds

Giuseppe Bisicchia, Stefano Forti, Alberto Colla and Antonio Brogi



Service-oriented, Cloud and Fog Computing Research Group

Department of Computer Science

University of Pisa, Italy